Dear John Hay Families:

We are excited to announce the listings for Winter 2020 ELO clubs at John Hay are now available to view. Please read the information below as it will help with the registration process. The clubs schedule, descriptions and detailed calendar will be available on the Partners Board website at: https://www.johnhaypartners.org/school-programs.html

Kids Co. uses ActiveNow, an online registration platform to register. ActiveNow is accessible from all devices which makes viewing class offerings with prices, registration, and payment convenient for families. Please note we have moved the registration start to **11:00 AM** to allow families who do not have frequent access to computers to utilize the local library computers.

- **Registration Opens:** Saturday, December 7, 2019 at **11:00AM**
- **Registration Closes:** Sunday, December 29, 2019 at 11:59PM

*Please note that if you open link prior to the registration open date and time, the webpage will be blank*

**Winter 2020 Session:** Starts Monday, January 13, 2020 and Ends Friday, March 20, 2020

**No Classes:** 1/20, 1/29, 2/17-2/21

If you previously registered for clubs through ActiveNow, your information is saved to the account your family created. If your child has not participated in clubs before, you will need to create a new account on ActiveNow.

So that after school enrichment is available to all families, there are some scholarships available on a first come, first serve basis. You will have an option to apply for one during registration. Please contact Anne Musquiz at [OSTJohnHay@Kidscompany.org](mailto:OSTJohnHay@Kidscompany.org) regarding specific clubs scholarships.

**Registrations are accepted on a first come, first serve basis.** In the event that a clubs fills up, ActiveNow automatically starts a wait list. Upon completion of registration, you will receive immediate confirmation of successful registration.

**Cancellations** and/or **transfers** are accepted up to **Sunday, December 29, 2019 at 11:59 pm.** No cancellations or transfers are permitted on or after the first day of the current session. There is a **$25 non-refundable registration fee** included in the price of each club. This fee will be deducted from refunds for cancellations.

**Late pick-up policy for schools where Kids Co. has a licensed child care program.** If you are late picking up your child from clubs, and after calls have been made to locate late families, and if there is space at Kids Co., your child will be able to drop-in at Kids Co. We **require** a completed drop-in form before your child can attend available from the onsite program manager. Kids Co. will charge you the drop-in fee for that day. If you are late picking up your child from clubs three (3) times in one session, families will not be allowed to enroll in clubs for the next session.

**Late pick-up policy for schools where Kids Co. does not have a licensed child care program.** If you are late picking up your child from clubs three (3) times in one session, families will not be able to enroll in clubs for the next session.

**ALL questions should be submitted via email to:** [OSTJohnHay@Kidscompany.org](mailto:OSTJohnHay@Kidscompany.org)

Thank you,

**Kids Co. at John Hay**